



Meteronic Prepaid User Guide



MT101-KP
SINGLE PHASE PREPAYMENT METER
SPLIT CIU



MT301-KP
THREE PHASE PREPAYMENT METER
SPLIT CIU

Short codes

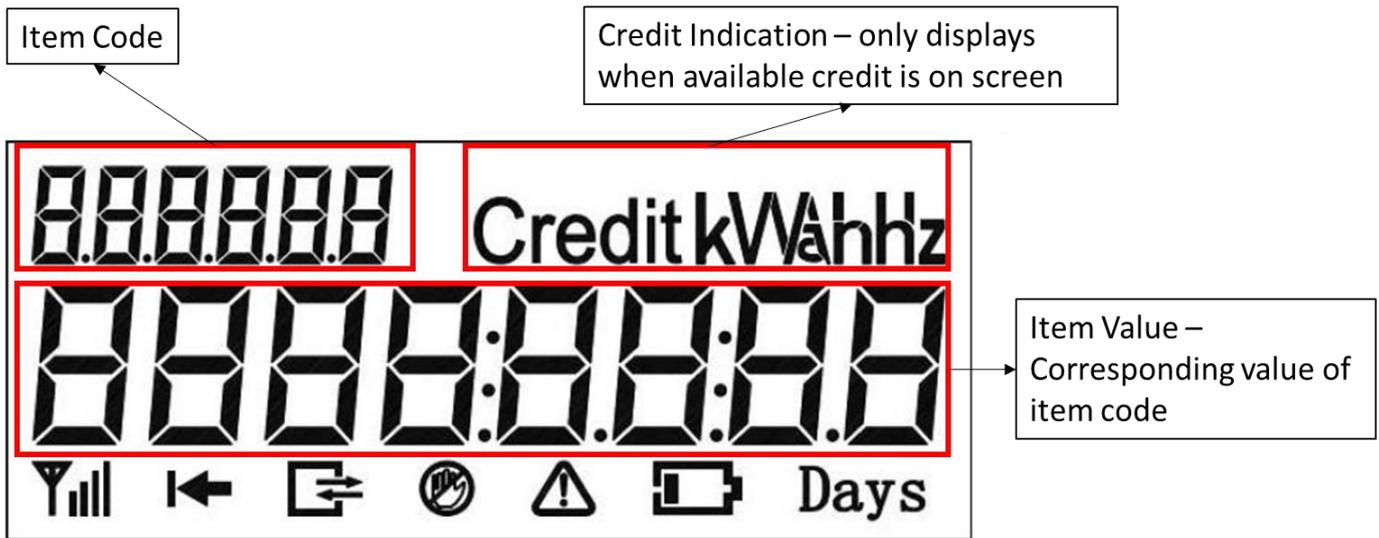
- Enter these codes into your CIU followed by enter

Short Code	Description
801	Credits Remaining (kWh)
804	Meter Serial Number (11 digits)
806	Error Code (If the meter does not return 10 please contact Livewire for assistance and provide the error code returned)

Common Problems and Solutions

Problem	Solution
Keypad shows connect and then failed when trying to load a token	Ensure that the CIU is the only device plugged in on that set of plugs
Meter rejects the token that has been entered	Check your slip to ensure you used the correct meter number when purchasing
I have run out of credits but cannot load more	Check that your CIU is fitted with batteries

CIU Display



Item Codes and descriptions

- When reading information from the CIU please check the item code to ensure you are reading the correct value

Item Code	Description
C.1.0	Meter Serial Number
0.9.1	Time
0.9.2	Date
C.2.1	Credits Remaining

- By default the CIU will scroll through the 4 item codes above at intervals of 10s
- The default configuration includes the 4 items codes above however this configuration may include other codes that are not listed

CIU Feedback

1. Incorrect token entered



2. The token has already been loaded onto this meter

